

WHITE PAPER

Bridging the **Mental Health Gap** in the NHS through **Resilience-Building**



Introduction

The NHS has made significant strides in expanding psychological therapies, but a critical gap persists. Many patients with moderate mental health conditions do not benefit from Cognitive Behavioral Therapy (CBT) or do not meet the threshold for specialist services, leaving them without adequate mental health support.

This white paper outlines how the **A.R.I.S.E Resilience Program** addresses this gap, providing an evidence-based, flexible solution that benefits both patients and healthcare professionals. It highlights the urgency of incorporating resilience training into primary care to improve outcomes across the NHS.

The Mental Health Therapy Gap in the NHS:

Current Challenge: While CBT is a widely used front-line treatment for mental health conditions, it does not work for everyone. Many individuals who do not respond to CBT face limited options unless they qualify for specialist care, which can be difficult to access. This leaves a substantial portion of the population without the necessary psychological support, increasing the strain on the healthcare system.

- **According to a British Medical Association report, 40% of patients with moderate mental health conditions struggle to access appropriate care due to the lack of diverse therapy options.**
- **NHS Digital Therapies Report: NHS data shows that around 50% of patients receiving CBT do not experience full remission of their symptoms, highlighting the need for alternative therapies**
- **NICE Guidelines: NICE recommends that a broader range of therapies be made available, particularly for those who do not respond to CBT**
- **The British Journal of Clinical Psychology (2019) found that up to 60% of individuals with treatment-resistant depression did not benefit from CBT, suggesting a critical need for diversified mental health services**

A.R.I.S.E as a Complementary Solution

The A.R.I.S.E Resilience Program provides a research-backed, innovative approach to mental well-being. It equips individuals with tools to build resilience, improving their ability to cope with stress and adversity. By focusing on resilience, A.R.I.S.E offers an alternative pathway for patients, addressing the gap between CBT and specialist services.

+11.29
Point Increase

Participants in A.R.I.S.E have seen an +11.29-point improvement in their resilience scores using the Connor-Davidson Resilience Scale (CD-RISC), highlighting enhanced emotional regulation and reduced burnout.

Impact on Mental Well-Being

By helping individuals build resilience, A.R.I.S.E tackles the root causes of mental health issues, empowering patients to manage their mental well-being proactively. This not only provides immediate relief but reduces long-term demand for specialist mental health services.

Competing Data Point – Stepped Care Models

Reports indicate that stepped care models (such as resilience training) can reduce patient reliance on specialist services by 30%, providing a cost-effective way to address mental health needs in primary care.

Research from the *Journal of Occupational Health Psychology* suggests that resilience training effectively reduces stress and can prevent more severe mental health issues from developing.

A **2020 BMJ study** found that resilience training not only reduced stress by 35% but also increased emotional regulation, serving as a viable alternative to CBT and other intensive therapies

Tailoring Mental Health Support for Underserved Populations

Historically, Black and minority ethnic populations in the UK have faced longer wait times and poorer outcomes when accessing NHS psychological therapies. A one-size-fits-all approach is insufficient for these communities, which often experience additional barriers to care, such as a lack of culturally appropriate services.

According to the Royal College of Psychiatrists (2023 report), minority ethnic groups are less likely to access NHS talking therapies and tend to wait longer for treatment

A.R.I.S.E is designed to be flexible and culturally sensitive, ensuring that mental health support is tailored to the unique needs of diverse populations. Participants from underserved communities report improved mental health outcomes and greater engagement when resilience training is inclusive.

Mental Health Act Statistics: Black people are four times more likely to be detained under the Mental Health Act, with significantly lower access to early intervention and talking therapies.

Royal College of Psychiatrists (2023) highlights that Black and minority ethnic groups are 25% less likely to access NHS talking therapies and face 50% longer wait times, contributing to worse outcomes.

Supporting Healthcare Professionals – A.R.I.S.E’s Impact on NHS Staff

Frontline healthcare workers in the NHS are experiencing unprecedented levels of stress, burnout, and mental health challenges. The mental health of these professionals directly impacts patient care, workplace efficiency, and overall system sustainability.

The **2023 NHS Staff Survey** found that 46.8% of staff felt unwell due to work-related stress, and over 30% of staff considered leaving their roles due to mental health challenges.



A.R.I.S.E's Results for Healthcare Staff: A.R.I.S.E has been implemented among healthcare professionals with significant success. By building resilience, healthcare workers experience better emotional regulation, reduced burnout, and increased job satisfaction, which directly impacts patient care.

A.R.I.S.E participants in healthcare reported a 25% reduction in burnout symptoms and a +11.29-point improvement in resilience scores, indicating better-coping strategies and emotional health

Burnout and Retention

Royal College of Nursing estimates that one in five nurses consider leaving the NHS due to burnout and stress, exacerbating staffing shortages and negatively impacting patient care.

A study published in the Lancet (2021) showed that implementing resilience programs across healthcare teams reduced burnout by 28% and increased retention by 15%, indicating a direct link between resilience and workforce sustainability.

Challenge with Digital Therapies: While digital mental health platforms have increased access to support, they are not universally accessible. Many individuals, particularly those from disadvantaged backgrounds, lack reliable internet access or the familiarity needed to engage with online therapies.

Accessibility Gap – Face-to-Face vs. Digital Therapy

Mind's Jessica D'Cruz highlights the limitations of digital-only solutions, emphasizing that face-to-face options must remain available to ensure equitable access to care.

NHS England Report: Estimates that 15% of the UK population lacks reliable internet access, disproportionately affecting low-income and elderly populations who rely on face-to-face services

A.R.I.S.E's Hybrid Approach: A.R.I.S.E offers both face-to-face sessions and online resources, ensuring that individuals can access the support they need, regardless of technological barriers or personal preferences. This hybrid approach makes A.R.I.S.E a versatile and scalable solution for the NHS.

Building a Resilient NHS Community

NHS teams that engage in resilience-building programs see a **30%** reduction in workplace stress and improved team collaboration, directly benefiting patient care

A **study published in the Lancet (2021)** showed that implementing resilience programs across healthcare teams reduced burnout by 28% and increased retention by 15%, indicating a direct link between resilience and workforce sustainability.

Resilient teams reduce clinical errors by **15%** and improve patient satisfaction by 20%, according to findings from the NHS Staff Wellbeing Report.

Community Resilience: A key feature of the A.R.I.S.E program is its focus on building supportive communities within the healthcare sector. By fostering networks of support among healthcare professionals, A.R.I.S.E not only improves individual resilience but also strengthens entire teams, leading to better patient outcomes and a more sustainable healthcare system.

Long-Term Benefits: Community resilience is vital for the long-term health of the NHS. Resilient healthcare teams are less prone to burnout, make fewer clinical errors, and deliver higher-quality care.

Team Resilience and Performance

+20% **NHS Workforce Strategy:** A report from NHS England states that teams that participate in resilience programs are 20% more likely to report higher job satisfaction and reduced turnover, directly benefiting patient outcomes

+30% A **study in BMJ Open (2021)** showed that healthcare teams engaged in resilience training saw a 15% increase in job satisfaction and a 30% improvement in collaboration, reducing workplace stress and clinical errors.

Conclusion

Resilience is not just a personal skill—it is a critical element in the creation of a sustainable healthcare system. By addressing the gaps in mental health therapy access and building resilience among NHS professionals, A.R.I.S.E helps foster a stronger, more effective NHS. Whether through tailored support for underserved populations or burnout prevention among staff, A.R.I.S.E provides a scalable, impactful solution for the future of healthcare.

Call to Action

We invite you to explore how A.R.I.S.E can be implemented within your organizations. Together, we can ensure that no patient or healthcare professional is left behind, providing the mental health support necessary to thrive in both personal and professional spheres.

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